

Complaint - Return form



RapidMax GmbH
Server-Notebook-Service

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Send to:

RapidMax GmbH
Service
Industriestraße 11

95469 Speichersdorf

Warranty Repair? ☐ Yes ☐ No

If no:

(Price for cost estimate if the device is not in warranty 89,-€ plus VAT. The price is offset in case of repair or purchase a new device)

Pickup needed? ☐ Yes ☐ No

(39,-€ plus VAT)

RapidMax Pickup-Service for this device? ☐ Yes ☐ No

Customer		Reference *supplemented by RapidMax	
Name, Company		Customernumber	
Contact Name		Invoicenummer AR-	
Adresse		Purchase Date	
Postal Code, City		Accepted from*	
Phone Numer		Accepted date*	
Email		Repair EA/AR *	
Contact for Troubleshooting			
Name		Phone, Email	

Device, supplied accesories

Pos	Article number	Article	Serialnumber, Machine Type

Detailed error description (without this, no repair)

Data Backup is the responsibility of the coustomer!

Noted: ☐ Yes

Please print this form and send with device

Date, Location, Signature

Lenovo iiyama WORTMANN AG IT. MADE IN GERMANY FUJITSU DELL Kensington VEEAM Microsoft

Raiffeisenbank am Kulm eG
IBAN DE66 7706 9782 0200 0376 21
BIC GENODEF1SPK
BLZ 770 697 82 / Kontonummer 200037621

Volksbank Raiffeisenbank Nordoberpfalz eG
IBAN DE71 7539 0000 0007 3051 92
BIC GENODEF1WEV
BLZ 753 900 00 / Kontonummer 7305192

RapidMax GmbH, Speichersdorf
Geschäftsführer: Christian Schlenk
HRB 6119 (Bayreuth), USt-Id-Nr. DE134051686
DEKRA zertifiziert nach ISO 9001:2015

Es gelten unsere allgemeinen Geschäftsbedingungen,
zu finden auf unserer Homepage www.RapidMax.de.
Alle gelieferten Waren bleiben bis zur vollständigen
Bezahlung Eigentum der RapidMax GmbH.